

**Ashland Middle School
IPass IParent Access
Frequently Asked Questions**

What is IPass?

IPass is Ashland Public School's student information system. The district uses IPass for student demographics, attendance, storing grades, scheduling and more.

What is IParent?

IParent is a feature of the IPass student information system that provides parents access to grades, on-line course selection, assignments and attendance records in an effort to facilitate and improve communication between home and school.

How do I access IParent?

You may access IParent from any computer with an internet connection by going to:
<https://ipass.imgsoftware.com/school/ashland/syslogin.html>

Who may access IParent?

Ashland Middle School parents/guardians who have applied for a username and password may access IParent. If you have questions about your username and password or accessing the system please email iparent@ashland.k12.ma.us

How do I obtain a username and password?

Parents/guardians may register on-line at
<https://ipass.imgsoftware.com/school/ashland/syslogin.html>. The link is found at the bottom of the page.

How do I add an additional student to an existing account?

Please email iparent@ashland.k12.ma.us, with your name and the name of the student you wish to add.

What do I do after I get to the main page?

There are menus on the left hand side. Click the + (plus) sign on the left of IParent to expand the menus.

What may I reasonably expect from IPass/IParent as a parent?

Daily attendance is taken at the Ashland Middle School every day during the first period. You are able to monitor your child's attendance on a daily basis.

You are able to view your child's class grades during selected windows that will be communicated to you.

Although teachers attempt to record grades in a timely manner, the time needed to accomplish this task will vary from teacher to teacher. Please keep in mind that teachers have various methods of grading and the number of assignments varies based on the course content and individual teaching style. Teachers are required to post assignment grades in a timely manner.

You will be able to monitor your child's progress. Look for unusual changes in grades or attendance, but realize that the final grade for a course is based on a number of factors: class participation, extra credit, dropping the lowest grade, etc. Your child's grade may appear unusually high or low at the beginning of the year when there have been few assignments. Your child's grade may appear lower during the term, but the final grade may actually be higher once all factors have been included. The opposite may also be true. The information made available to you through the system should not be considered a substitute for a dialog with your child's teacher

This system is intended to improve communication between home and school and it should not be used as a vehicle to create an adversarial or challenging relationship between parent and teacher. Questions and comments sent over email should be informational only and not excessive in length. This system is not intended to remove the responsibility of the student to be responsible and accountable for his/her work. Issues and/or questions that are personal in nature should be handled using the AMS Chain of Communication as described in the student handbook.

Thank you for participating. I will send further details and information in early September. Take care.

Dave DiGirolamo
AMS Principal